

# FAQ

## **Anderson Township Electric Aggregation Program update 6/18/2020**

Residents wishing to join the Township's Aggregation Program may do so anytime. Please contact Jaime Martin with Energy Alliance at (513) 794-5555.

### **Anderson Township Electric Aggregation Program**

The Anderson Township Board of Township Trustees on February 22, 2020, approved a renewal rate contract with Dynegy Energy Services as electricity Provider to the Township's Aggregation Program. The contract sets the fixed retail price for generation charge to eligible participants in the Township's Aggregation Program at \$0.0498/kWh for regular energy, or \$0.0508/kWh for renewable energy. The term begins with the July 2020 meter read dates and continues through July 2023 meter read dates, with no termination fee, and "open" enrollment. Opt-out notices for eligible customers were mailed from Dynegy Energy Services May 2020.

### **Who is eligible to enroll in the aggregation program?**

1. Customers not already under contract with a certified electric services company
2. Customers currently in the township aggregation program
3. Customers that do not have a special contract with the Utility
4. Customers located within Township boundaries
5. Customers who do not appear on the "do not aggregate" list of PUCO
6. Customers not on the Percentage of Income Payment Plan ("PIPP")
7. Customers who do not have past due amounts owing to the Utility
8. Mercantile customers that have provided affirmative consent to join the Aggregation Program
9. Small business owners using less than 700,000kWh per year

### **What if I am currently enrolled with a different alternate Provider than Dynegy Energy Services and I want to join the Aggregation Program?**

Residents may join the Aggregation Program after the initial 21 day opt-out and day rescission period expires by contacting our broker, Energy Alliance at (513) 794-5555, ask for Jaime Martin or Dynegy Energy Services at (888) 682-2170. Residents will be responsible for any early termination fees with their current supplier. There is no fee to join the Aggregation Program.

### **Are new residents automatically enrolled in the Aggregation Program?**

No, new residents will receive standard Duke Energy rates for electricity. Eligible new residents may join the Aggregation Program after the initial 21 day opt-out and 7-day rescission period by contacting Dynegy Energy Services at (888) 682-2170. The rate will be the same as the rate negotiated for the Aggregation Program.

### **What if I move within the Township?**

An Aggregation Participant who moves from one location to another within the Township boundaries and retains the same account number will remain an Aggregation Participant and will receive the same price it would have received if its location had not moved. An Aggregation Participant who moves from one location to another within the Township boundaries and is assigned a new account number may enroll its new account in the Aggregation Program and receive the same price, provided the new account is eligible for Aggregation.

### **What if I move outside of the Township?**

An Aggregation Participant who moves out of the Township boundaries will no longer be eligible to participate in the Aggregation and will not be charged an early termination fee from Dynegy Energy Services.

### **Does the township government receive funding as a result of my enrollment?**

Anderson Township does not receive financial benefit by offering the Aggregation Program.

### **Why do I continue to receive offers from suppliers when I am enrolled in the Aggregation Program?**

Neither Anderson Township nor its broker can stop suppliers from soliciting by mail or telephone.

### **Who do I call for an electricity outage?**

Call Duke Energy at 800-543-5599 or report an outage at [www.duke-energy.com/outages](http://www.duke-energy.com/outages)

### **How does my billing work in the aggregation program?**

Aggregation Participants will receive a single bill from Duke Energy. Aggregation Participants will see Dynegy Electric Services or DES listed under generation charges in explanation of current charges portion of bill.

### **How do I get on the "Do Not Aggregate" list for electric aggregation?**

Visit PUCO website at [www.puco.ohio.gov/puco-forms/electric-do-not-aggregate-list-form](http://www.puco.ohio.gov/puco-forms/electric-do-not-aggregate-list-form) for available options to register.

**Note: To offer newly eligible customers the ability to join the Aggregation Program, Dynegy Energy Services may refresh the Aggregation. The process for refreshing will follow the process for determining eligibility, providing opt-out notices and pooling accounts. Current Aggregation participants and those who previously declined participation will not receive the opt-out notice for newly eligible customers.**

**How do I compare my existing Duke Energy rate with the Aggregation Program rate offer?**

In the sample Duke Energy bill below, dividing the Total Generation Charges of \$63.72 by the total kWh usage of 1,039 results in a rate of \$0.0613/kWh.

Explanation of Current Charges		
<b>Gas</b> Meter - CCF Usage - 52 Mar 16 - Apr 17 32 Days	<b>Duke Energy</b> Rate RS - Residential Service	
	Fixed Delivery Service Charge	\$ 33.03
	Usage-Based Charge	
	52 CCF @ \$ 0.03272800	1.70
	Gas Delivery Riders	10.29
	Gas Cost Recovery	
	52 CCF @ \$ 0.49392700	25.68
		\$ 70.70
	<b>Total Current Gas Charges</b>	<b>\$ 70.70</b>
<b>Electric</b> Meter - kWh Usage - 1,039 Mar 16 - Apr 17 32 Days	<b>Duke Energy</b> Rate RS - Residential Svc-Winter	
	Distribution-Customer Chg	\$ 6.00
	Delivery Charges	
	Distribution-Energy Chg	
	1,039 kWh @ \$ 0.02534200	26.33
	Delivery Riders	24.70
	Total Delivery Charges	\$ 51.03
	Generation Riders	0.76
	Generation Charges	
	Rider RC	10.77
	Rider RE	53.68
Rider AERR	0.58	
Rider SCR	1.31cr	
	Total Generation Charges	\$ 63.72
		121.51
	<b>Total Current Electric Charges</b>	<b>\$ 121.51</b>